

# **OPERATIONAL RISK MANAGEMENT**



**CPO / LPO ORM  
Brief**  
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# SIGNIFICANT LOSSES OVER THE PAST 5 YEARS



- ↳ 3.6 billion dollars spent for mishaps on average. With the money we could build 4 DDGs or 3 LHDs.
  
- ↳ 971 deaths due to mishaps. Enough people for the crews of the ships built with the 3.6 billion dollars.

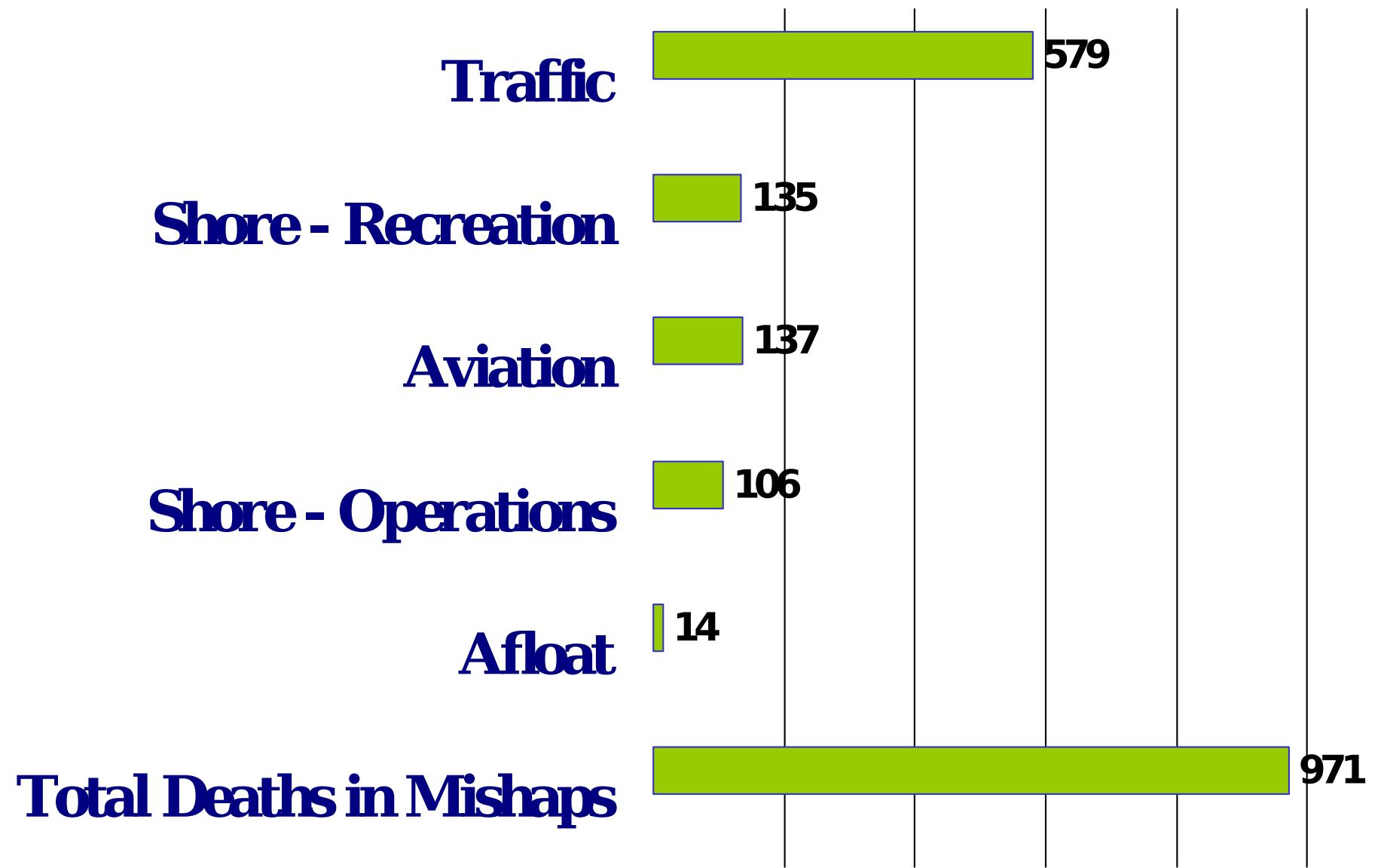
*More than 90% of all*







# How Sailors and Marines Died (FY 97 - FY 01)



# FY 02 to date (Class A Mishaps)

- NIMITZ  
Loss
  - INCHON  
Fire
  - PETERSON  
Team/Two  
Deaths
  - RUSSELL  
MOB/Death
  - KITTY HAWK
  - BUFFALO  
Equipment Damage
  - OAK HILL  
damage to LCAC

14 Oct - Equipment

19 Oct - Death/Class B

18 Nov - Security

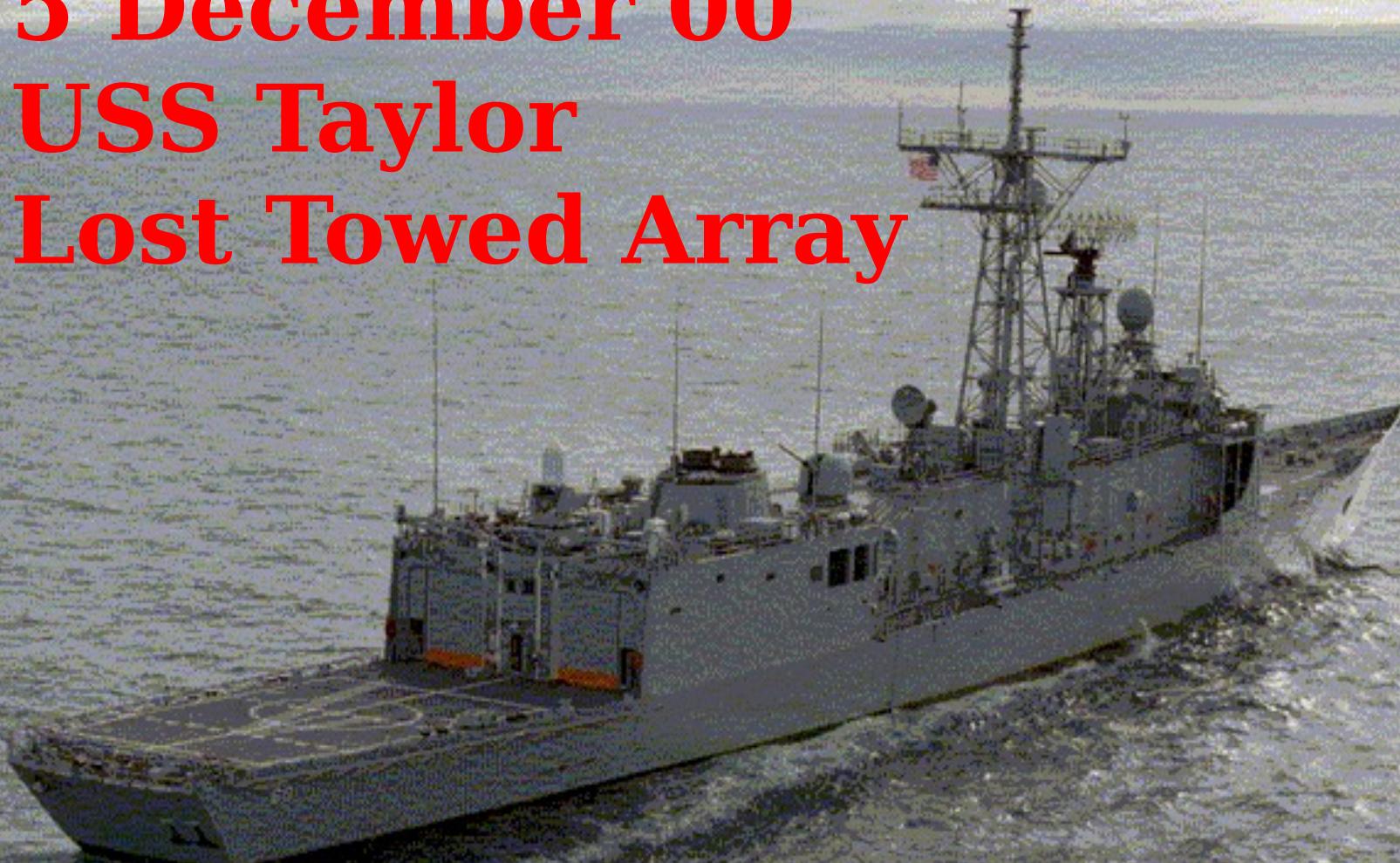
27 Nov -

29 Nov - Death

5 Jan -

16 Jan - FOD

**5 December 00  
USS Taylor  
Lost Towed Array**



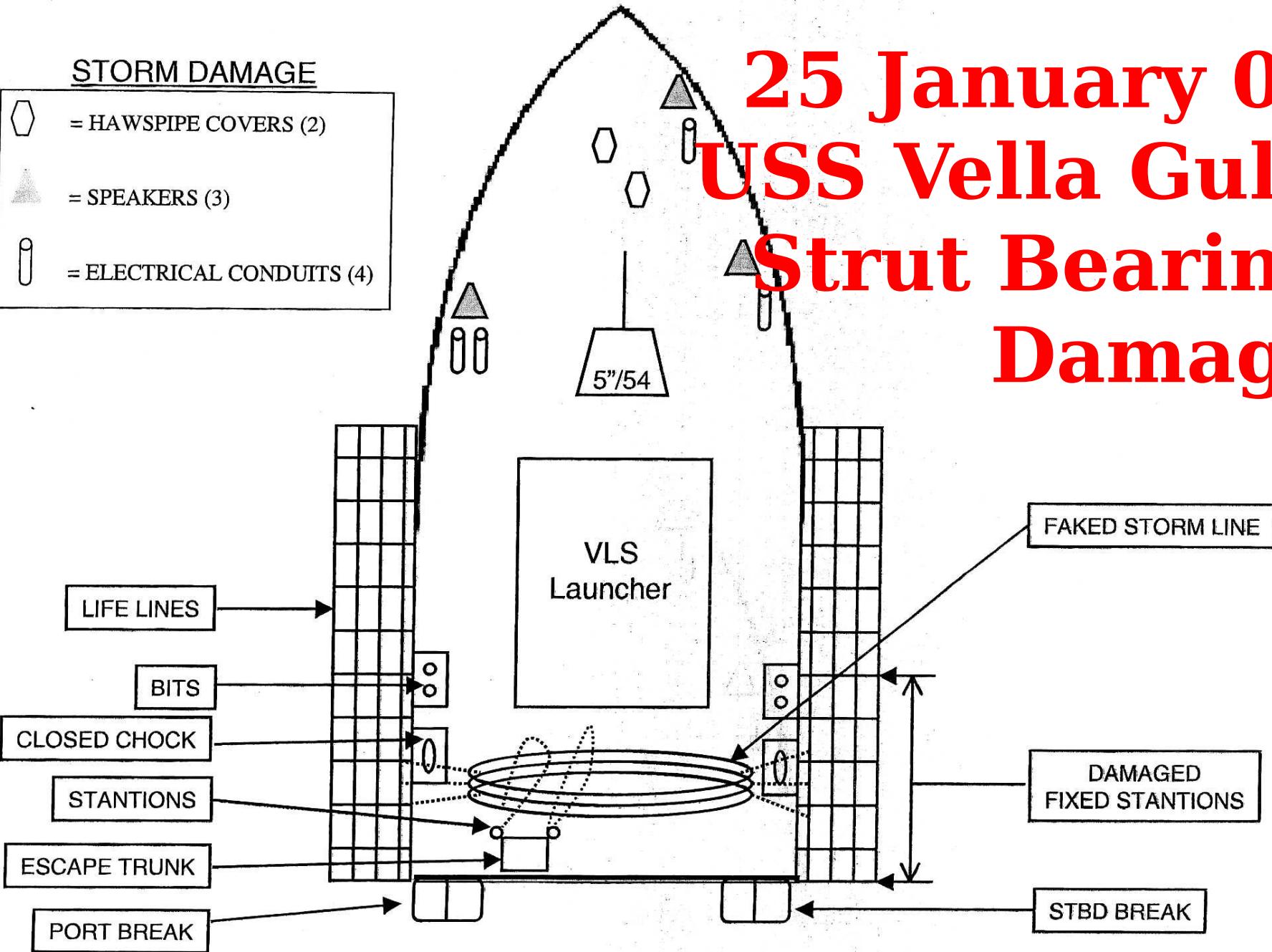
# 25 January 01 USS Vella Gulf Strut Bearing Damage

## STORM DAMAGE

= HAWPIPE COVERS (2)

= SPEAKERS (3)

= ELECTRICAL CONDUITS (4)



# 9 February 2001 USS Greeneville Collision



28 March 2001

USS Portland

**Death**



# 28 March 2001

# USS Portland

# Death



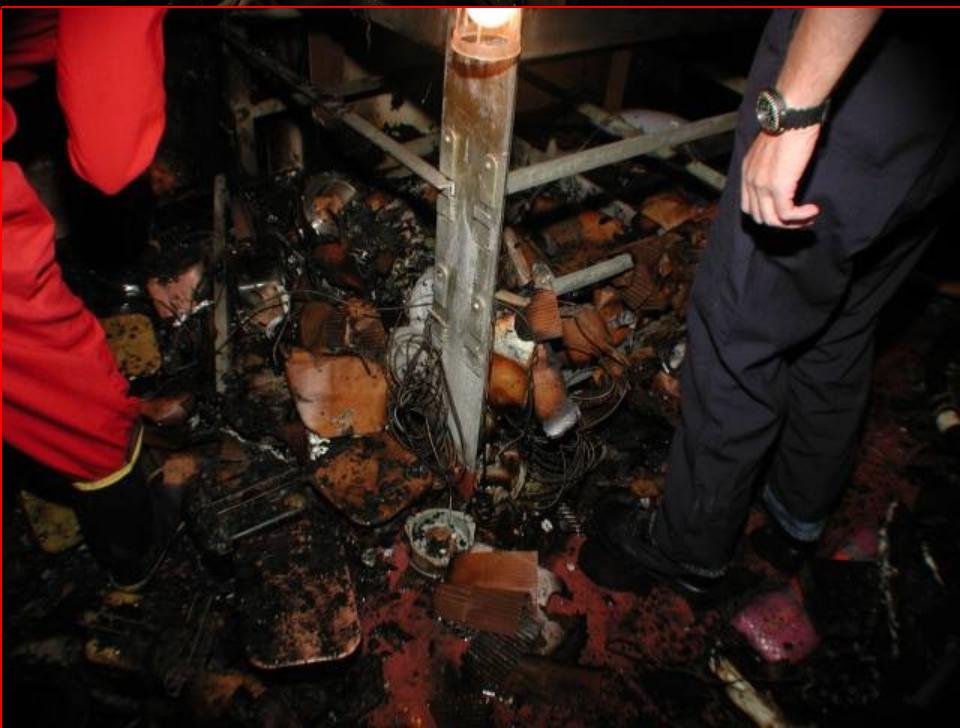
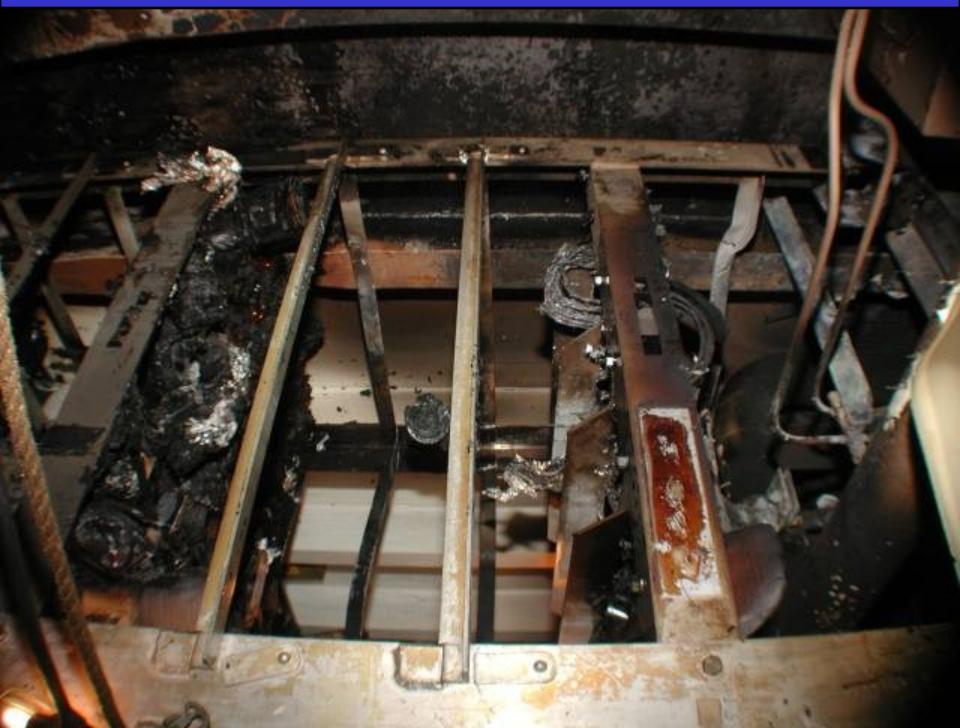


5 May 2001  
USS Safeguard  
**Death**

**GSK**

**2 AMR**

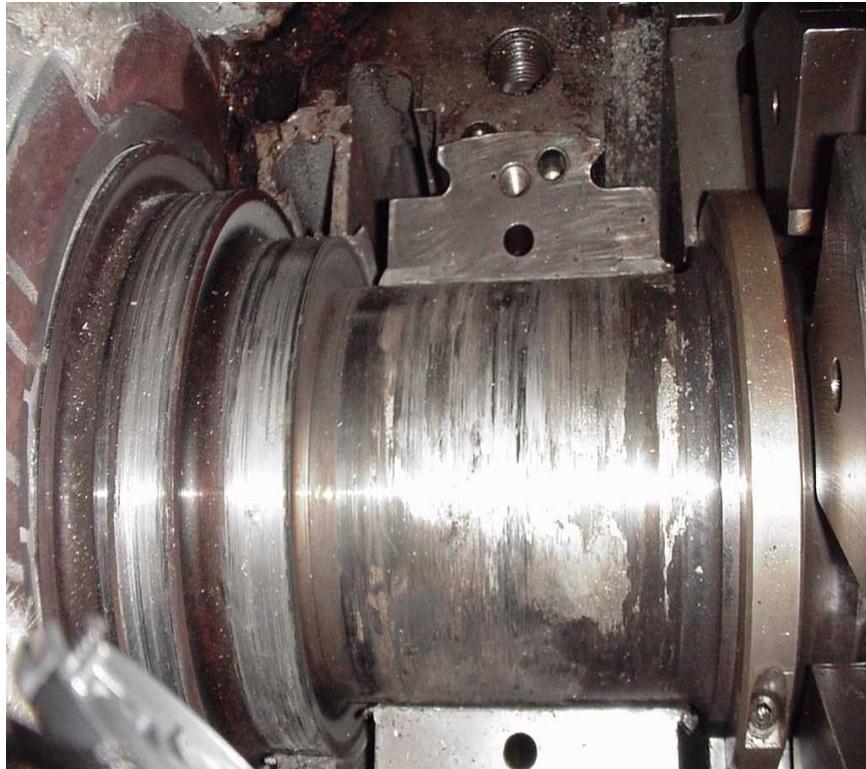
**2 MER**



# 4 July 2001

# USS Constellation

## MRG/Shaft Damage





**6 July 2001  
USS Carter Hall  
Death**

19 October 2001  
USS Inchon  
**Death/"B" Fire**



# FY 02 to date (Class A Mishaps)

- NIMITZ  
Loss
  - INCHON  
Fire
  - PETERSON  
Team/Two  
Deaths
  - RUSSELL  
MOB/Death
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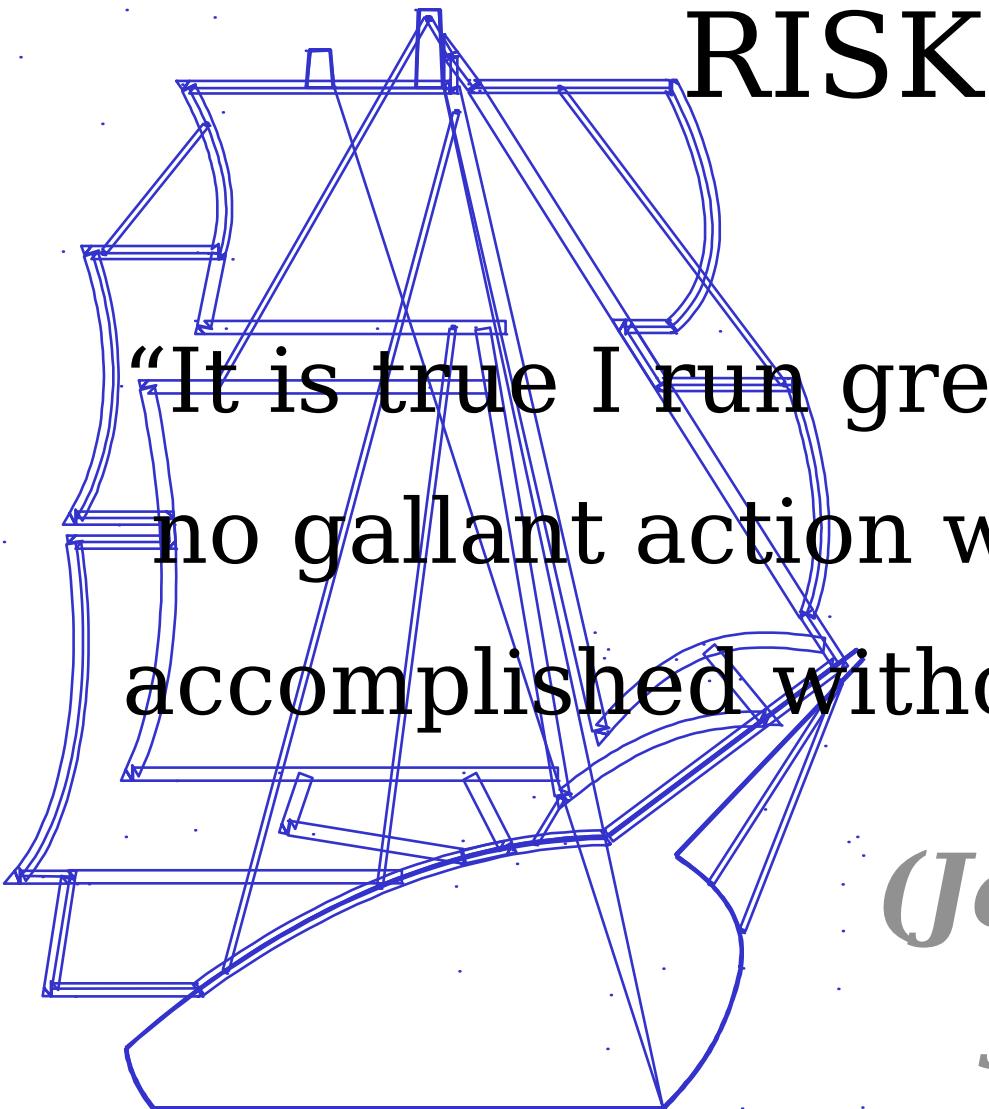
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# RISK

“It is true I run great risk;  
no gallant action was ever  
accomplished without danger.”

*(John Paul  
Jones)*

# **Operational Risk Management**

**Provided:**

**Electronic version of  
every brief**

## **Training**

- Causes of Risk**
- Benefits of ORM**
- 3-Levels of ORM**
- 4-Principles of ORM**
- 5-Step ORM Process**

# **Causes of Risk**

- **Resource constraints**
- **New technology**
- **Complex evolutions**
- **Feeling of “Invincibility”**
- **Environmental influences**
- **Human nature**

# **Operational Risk Management**

**Definite approach  
or miss**

**Proactive**

**Integrates all types  
after-thought  
of risk into plan; “What if?”  
plan is done**

**Common  
process/terms**

**Conscious decision  
“I can do”**

V

# **Non- Standard Approach**

**Random, hit**

**Reactive**

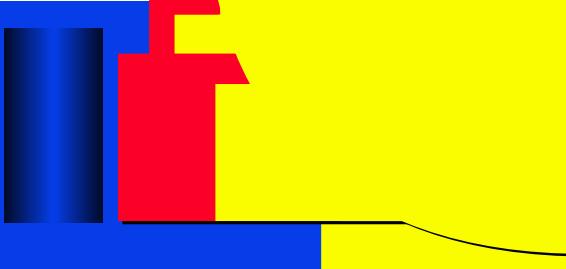
**Safety as  
once**

**Changing Method**

**“Can do”**

# *The Benefits of Risk Management*

- ***Reduction in Injuries and Fatalities***
- ***Reduction in Material and Property Damage***
- ***Effective Mission Accomplishment***



### 3 - Levels

- **Timecritical - On the run consideration of the process**
- **Deliberate - Application of the complete process**
- **In-depth - Complete process with detailed analysis**



### 4 - Principles

- **Accept risk when benefits outweigh the cost.**
- **Accept no unnecessary risk.**
- **Anticipate and manage risk by planning.**
- **Make risk decisions at the right level.**



# Scenario:

Ship's force needs to transfer stores utilizing the ship's vertical-package conveyor. Sea state is moderate, and a total of 30 boxes weighing 15 lbs each need to be moved.

# Hazard:



A condition with the potential  
to cause personal injury or  
death,  
property damage, or mission

# Operational Risk Management

1

Identify

Pick out management pieces  
of the event.

Hazards

Use **experience** as a guide.

“Experience is the name everyone gives to their mistakes.” (Oscar Wilde, 1892)

Ask “**What if?**” Or better yet, “**What can go wrong?**”

Use **Brainstorming**  
(everyone’s input important)

Think **Cause and Effect.**

# **HAZARDS**

# **Identify Hazards**

Moving machinery

Back strain

Slip/Fall

Loss of communications

Damaged stores

Fatigue

# Operational Risk Management

2

## Assess Hazards

Prioritize the risks of identified hazards based on:

- *Probability of possible loss*
- *Severity of possible loss*

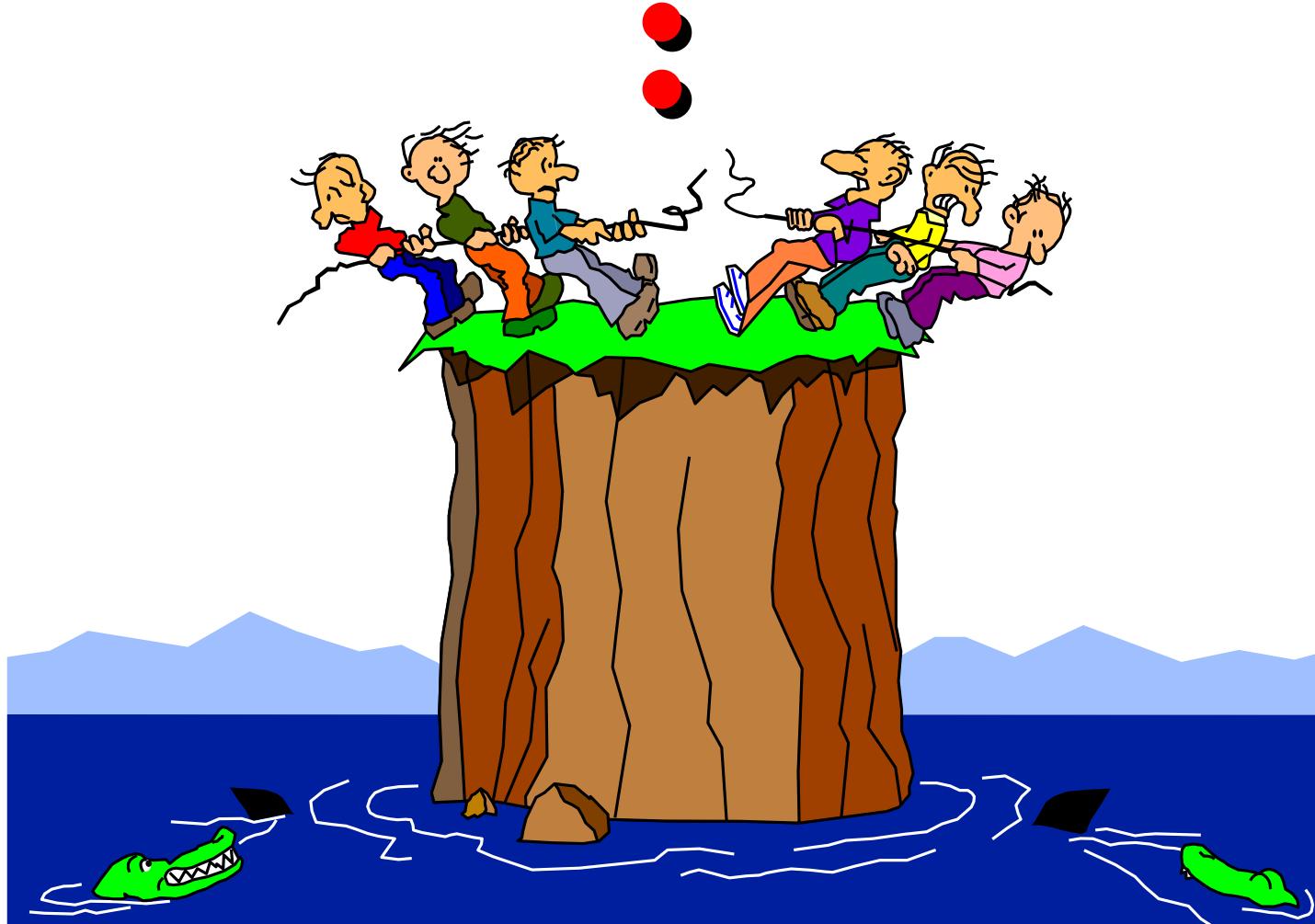
# Risk:



An expression of possible loss  
in  
terms of severity and



**The likelihood that a hazard  
will result in a mishap.**



**The worst consequence  
which can occur as a result of a  
hazard**

# Risk Assessment Code - ( RAC )

**1 = Critical**  
**2 = Serious**  
**3 = Moderate**  
**4 = Minor**  
**5 = Negligible**

CAT I = Death, Loss of asset.

CAT II = Severe, injury / degradation of asset.

CAT III= Minor, injury degradation of asset.

CAT IV= Minimal, injury degradation of asset.

Probability of Occurrence				
	Likely - Immediate	Probably will occur in time	May occur	Unlikely to occur
	A	B	C	D
Cat I	1	1	2	3
Cat II	1	2	3	4
Cat III	2	3	4	5
Cat IV	3	4	5	5

**Risk Levels**  
**Risk Assessment Code**

# ASSESS Hazards

## HAZARDS

## P/S

## RAC

Moving machinery	A/I
1	
Back strain	C/II
3	
Slip/Fall	C/III
4	
Loss of communication	C/IV
5	
Damaged stores	C/IV
5	

# Operational Risk Management

- 3 Make Risk Decisions  
A. Prioritize risks...which hazard should we be concerned with first.  
B. Brainstorm...List all items that will help mitigate hazard.  
C. Decide



# Make Risk Decisions

## HAZARDS

P/S

RAC

Moving machinery A/I  
1

Back strain C/II  
3

Slip/Fall C/III  
4

Fatigue C/III  
4

Damaged stores C/IV

# **Make Risk Decisions**

## Hazards

### Discussion/Options

- 1 - Moving machinery
- 3 - Back strain
- 4 - Slip/Fall
- 4 - Fatigue
- 5 - Damaged stores
- 5 - Loss of comms

# Make Risk Decisions

## Hazards

### Discussion/Options

1-Moving machinery  
man rule, Warning

observer, No

3-Back strain

4-Slipping/Fall

4-Fatigue

had proper rest

5-Damaged stores

-Qualified operators, Two-

signs and placards, Safety

loose clothing etc...

- Proper lifting techniques

- Non-skid in front of loading station, skid tread

- Ensure personnel have

- Load/unload boxes

# **Make Risk Decisions**

**Decide**

Are we going to do the job or task or do we need to re-think it?



# Operational Risk Management

4

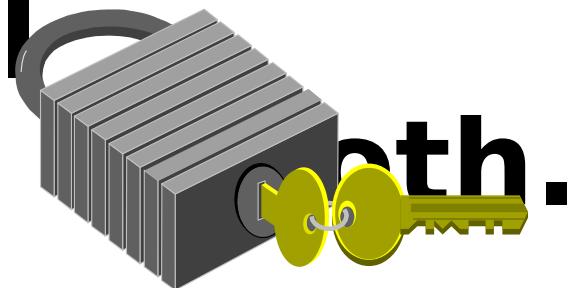
## Implement Engineering controls

- Administrative controls
- Personal protective equipment

**A**  
**method for**  
**reducing risk by**  
**lowering the**  
**probability of**  
**occurrence,**  
**decreasing**  
**potential**  
ity,  
oath.



**CAUTION : DO NOT CROSS**



# Implement Controls

## **(1) Engineering Controls**

- Changing design or material.

## **(2) Administrative Controls**

- Warnings, markings, placards, signs and labels.
- Written policies.
- Training.

## **(3) Personal Protective Equipment**

# **Implement**

## **Controls**

### **(1) Engineering Controls**

Electrical and Mechanical Interlocks,  
Plexiglass shield, Emergency stop button

### **(2) Administrative Controls**

PMS on equipment, Instruction placards  
PQS for operators, Technical manuals, e

### **(3) Personal Protective Equipment**

Tucked-in clothing, Steel-toe boots, etc.

# Operational Risk Management

5

## Supervise

**Ensure that controls are actually working and are they doing what we intended them to do.**

**Watch for changes and adjust as necessary. CHANGE WILL PRESENT NEW HAZARDS!**



# Operational Risk Management

- A Decision Making  
Tool to:
- ✓ Increase our ability  
to make informed  
choices
  - ✓ Reduce our risks to  
an acceptable level

**ORM** is a process...  
*not* a program!

It must become an inherent  
way of doing business



# Three Crucial Questions

- \* **What can go wrong?**
- \* **What can I do about it?**
- \* **If I can't do anything, who do I tell?**

**“Risk Management is no accident”**